Act to establish a forum for redressal of grievances of consumers in accordance with the guidelines specified by the State Regulatory Commission. The Act also requires the State Commission to appoint/designate Ombudsman to look into non-redressal of consumers' grievances and settle the same within such time and in such manner as may be specified by the State Commission.

Section 142 of the Act provides for punishment for non-compliance of directions issued by Appropriate Commission.

Affix energy labels

2162. SHRI RAMA MUNI REDDY SIRIGIREDDY: Will the Minister of POWER be pleased to state:

(a) whether there is any legislation asking the companies to affix the energy label, mentioning annual energy consumption on house-hold gadgets, agriculture pumps and lighting equipments;

(b) if so, the details thereof;

(c) if not, the reasons therefor;

(d) whether Government propose to introduce the system of affixing energy labels mentioning maximum permissible energy consumption etc.; and

(e) if so, the details thereof and by when the new norms would come into effect?

THE MINISTER OF POWER (SHRI P.M. SAYEED): (a) Yes, Sir.

(b) to (e) The Government of India has enacted the Energy Conservation Act, 2001 (52 of 2001) to provide for efficient use of energy and its conservation and for matters connected therewith or incidental thereto. Clause (d) of Section 14 of the Energy Conservation Act, 2001, *inter alia,* provides that the Central Government may, by notification, in consultation with the Bureau of Energy Efficiency, direct display of such particulars on table on an equipment or appliance specified under clause (b) of Section 14 of the Energy Conservation Act, 2001, in such manner as may be specified by regulations. The regulations are at draft stage.